डिजिटल सुनवाई

स्वयं करें अपने हितो की अगुवाई

Digital Sunwai:

Keeping public grievances and its addressing mechanism in health sector which is critical in terms of public sympathy and time to respond. we have designed ICT based Kiosk named- Digital Sunwai , where we are targeting those weaker section of people who don't know the government rule and regulation to lodge complaint or who don't know how to write and read but can speak .

For them we say- बटन दवाइये शिकायत पहुंचाइए(Press Button to register Complain)
 With unique ID of each kiosk which will be placed at different location, we can directly throw the messages (Voice recording) to concerned District and state authority. Government can actually check real time grievance volume and type of grievance in any particular district. With mechanism of clicking Images and capturing details of complaint, we can reduce timing to address the issue and save multiple duplicity of work.

Image: Pictorial Representation

Benefits:
- Easy and quick methodology ever to be implemented by any state Government to register complains.
- Complaint has not to worry of going through large endless government process or even they need not o scare about discussing with anyone.
- No need to enter or write the complain to register as being done in current Jan-Samvaad program
- Complaint need not to be worried about dialing any number or remembering any number
- Each machine with unique ID will give idea to Government about quantum and categories of complain.
- Multi layer reporting will help to address and act promptly on any such complai